

## VIDA E CAFFÈ SMART SHOPPER PROMOTION

### TERMS AND CONDITIONS

#### 1 TERMS AND CONDITIONS

- 1.1 The promoters to this promotion are Pick n Pay Retailers Pty Ltd ("Pick n Pay") (registration number: 1973/004739/07) a company incorporated in the Republic of South Africa and having its registered address at 101 Rosmead Avenue, Kenilworth, 7708 and vida e caffè (Proprietary) Limited, registration number 2005/020064/07, a private company duly incorporated in accordance with the laws of the Republic of South Africa with its registered address Vida E Caffè Holdings (Pty) Ltd, 20 Section Street, Unit C3, First Floor Block 2 Northgate Island, Cape Town.
- 1.2 All persons entering the vida e caffè Smart Shopper promotion ("**the promotion**") ("**the entrants**") agree that the promotion rules as set out in these terms and conditions are binding on them. A copy of these terms and conditions is available at [www.picknpay.co.za](http://www.picknpay.co.za).

#### 2 IMPORTANT NOTICE

- 2.1 These terms and conditions and promotion rules contain certain terms and conditions which appear in similar text style to this clause and which:
- 2.1.1 may limit the risk or liability of the promoter or a third party; and/or
  - 2.1.2 may create risk or liability for the entrant; and/or
  - 2.1.3 may compel the entrant to indemnify the promoter or a third party; and/or
  - 2.1.4 serves as an acknowledgement, by the entrant, of a fact.
  - 2.1.5 the entrant cannot be a juristic entity and must be an individual;
- 2.2 The entrant's attention is drawn to these terms and conditions because they are important and should be carefully noted.
- 2.3 Nothing in these terms and conditions is intended to, or must be understood to, unlawfully restrict, limit or avoid any rights or obligations, as the case may be, created for either the entrant

or the promoter in terms of the Consumer Protection Act, 68 of 2008 ("the CPA").

- 2.4 The entrant acknowledges that by submitting his or her entry to the promotion he/she has been given an appropriate opportunity to first read these terms and conditions before entering and the he/she understands and agrees to the terms and conditions.
- 2.5 All entrants to this promotion participate entirely at their own risk. By reading and accepting these terms and conditions, the entrant gives consent to these risks and hereby indemnifies and holds harmless the promoter(s), vida e caffè / Pick n Pay Retailers Proprietary Limited and all entities in vida e caffè / Pick n Pay group; their directors, employees and agents of any and all liability pertaining to any damage, cost, injuries and losses of whatever nature sustained as a result of their participation in the promotion and related events and activities, save where such damage, cost, injuries and losses are sustained as a result of the gross negligence or wilful misconduct of any indemnified party.

### **3 RULES OF THE PROMOTION**

- 3.1 This promotion opens on 26 April 2021 and closes on 31 July 2021. Any communication and or notification received after the closing date will not be considered
- 3.2 In order to qualify as an entrant for this promotion;
- 3.2.1 the entrant must live in the Republic of South Africa;
- 3.2.2 the entrant must provide correct and full personal details, as required; and
- 3.2.3 the entrant cannot be a juristic entity and must be an individual;
- 3.2.4 To enter the promotion, the entrant must: -
- 3.2.5 Have a Smart Shopper card and switch a minimum of 2000 (valued at R20 including VAT) Smart Shopper points at either the Pick n Pay Smart Shopper in-store kiosk, or on the Pick n Pay mobile app or at [www.picknpay.co.za](http://www.picknpay.co.za) to receive one Solo Cappuccino voucher to the value of R27, redeemable at all participating vida e caffè stores. Vida e caffè and/or Pick n Pay reserve the right to increase the number of Smart Shopper points required to convert to a Solo Cappuccino voucher at any time where Vida e caffè increases its standard menu

pricing, and agree to update the T&C's accordingly.

- 3.2.6 Any amount of Smart Shopper points can be switched to the value of a Solo Cappuccino voucher in multiples of 2000 Smart Shopper points.
- 3.2.7 Only Solo Cappuccinos can be purchased with this Smart Shopper voucher.
- 3.2.8 Should a customer want to purchase any other size Cappuccino the customer would be charged the full price in a vida e caffè store; this Smart Shopper voucher cannot as a way of payment towards the full price of any other size Cappuccino.
- 3.2.9 This offer is valid at all participating vida e caffè stores within South Africa, this promotion is not available at any vida e caffè stores that do not offer Solo Cappuccinos as part of their menu offering.
- 3.2.10 This Solo Cappuccino voucher can only be redeemed inside a vida e caffè store and is not available to be redeemed with online purchases through the vida e caffè app.
- 3.2.11 This offer is not available at any other international vida e caffè stores such as vida e caffè Mauritius, Ghana and Zambia.
- 3.2.12 The Solo Cappuccino voucher is not transferable and cannot be exchanged for cash; no change will be given to customers.
- 3.2.13 Subject to clauses 3.2.7 and 3.2.8, any additions and substitutions to a Solo Cappuccino will be charged at normal menu prices for the account of the entrant.
- 3.2.14 The Solo Cappuccino voucher will be valid for 3 months from the date of issue.
- 3.2.15 Unused, expired and redeemed vouchers cannot be refunded, exchanged or returned.
- 3.2.16 This offer cannot be used in conjunction with the vida e caffè app or any other special offer, promotion, discount, voucher or reward offered within a vida e caffè store.
- 3.2.17 This Solo Cappuccino voucher cannot be used with any online delivery orders placed with

Uber Eats, Mr D Food, BOLT Food and the vida e caffè Order Ahead feature on the app owned delivery service from a vida e caffè store.

3.2.18 All standard Pick n Pay and Smart Shopper scheme terms and conditions apply. These can be found at [www.picknpay.co.za](http://www.picknpay.co.za)

3.3 Pick n Pay reserves the right to amend the terms and conditions as well as terminate the promotion at any time. In the event of such termination, all participants agree to waive any rights that they may have in terms of the promotion and acknowledge that they will have no recourse against Pick n Pay, its advertising agencies, advisors, suppliers and nominated agents.

#### **4 GENERAL**

4.1 By entering the promotion in accordance with its terms, you are entering a promotion for the purposes of the Consumer Protection Act, 2008 ("**CPA**") and the promotion will be conducted in accordance with the relevant provisions of the CPA.

4.2 Pricing may vary between stores so the value of R27 is just a guideline.

4.3 Customers will not earn vida loyalty on the redeemed item.